

GENERAL TERMS OF USE

Any access and / or use of the site www.gantois.com implies respect of all terms and conditions and acceptance. They therefore represent a contract between the company Gantois Industries and the User.

1) **DEFINITIONS**

- **Login**: is understood as an identifier for access to his private account. Accompanied by a password, the login is a security measure to keep private information.
- **Compte :** refers to the space available to the user registered on the site, allowing access, after identifying himself with his login and password, validation and retail order.
 - User: is defined as any person using the site or www.gantois.com one of the services offered by it.
- **User identified:** shall mean any person using the site www.gantois.com or any of the services offered by the latter and has an account.

2) PRÉSENTATION DU SITE

The site allows users www.gantois.com:

- Obtain knowledge of products on sale
- Absorb the different uses
- Review the various photographs and information on the site
- Share photographs with Gantois Industries
- To register in order to access various tariffs and to benefit from special promotional offers
- To obtain information from «information products» sheets

3) CONDITIONS OF ACCESS AND USE OF SITE

The site is freely accessible to any user with access to the Internet.

The User is responsible for its computer equipment and its Internet access.

Users may not access their account after identification using their login and password and shall in no case the pass on this information.

Gantois Industries will implement all means to ensure access to the Site 24 hours / 24, 7/7, but can not be held responsible for any problems, malfunctioning of the Site that would prevent any access to the Site and / or the various services offered by Gantois. Gantois will endeavor to resolve any problem as soon as possible.

4) ACCOUNT CREATION

To confirm the order, the User must create an account. This account will them to carry out their purchases, track the status of their orders, receive emails informing the next promotional offers but also to use promotional codes that to obtain offers. The user will need be required to provide details including the following particulars: login, password, email, billing and shipping address, telephone number. It will also inform us if the user is a business or domestic customer. In the case of business customers, the user must wait for Gantois to

validate a business account. This will be verified by an email which will be sent to the user. In this case the user will benefit from improved rates and preferential terms.

All fields in the account creation form must be completed with the exception of fields that do not have this sign: «*» .This information is needed so that the order can be saved and sent.

In creating his account, the User accepts these General Terms and Conditions of use.

Account creation on the Site is restricted to any person aged at least 18 years.

5) ACCOUNT

The User is responsible for maintaining the confidentiality of his or her account, password, access restrictions to his or her computer and other equipment. The User agrees to be responsible for all activities that were carried from their account. He or she must inform us if there is reason to believe that his password is known to someone else. The User must also inform us in case of any changes to his or her personal information. He or she can change his or her own information by going to Account Settings, in the space «Manage My Account» «Modify your information».

Gantois Industries reserves the right to refuse access to or close an account if the User is in violation of applicable laws, these Terms of Use or any other terms or conditions. A professional account may also be refused if, after verification of the information, it proves incorrect.

6) ORDER

Cart validation:

The user selects items of his choice by clicking on the category and the product of interest. To add the product to the basket, he must sometimes select a material, dimension and enter a quantity or length. The price appears only once these selected characteristics. To validate the item, the user must click on «Add». The user can check the details of the order (product, quantity, price, material, dimensions ...) in his basket before final payment.

Customer Identification:

To confirm the order, the User must create an account or sign in using the login or his email address and password.

Delivery address:

Before confirming the order, the user must check the delivery address. This appears at the top right of the summary of the order.

Inserting a promotional code:

Before confirming the order, the user can enter a promotional code if he has to have discounts.

Terms and validation of information products:

When validating the order, the customer must check both boxes: a certifying have read the PDF containing information on products sold and indicating you have read the Terms of Sale. Without such validation, the order can not be passed.

Payment:

To access the payment, the customer has to click on «Submit Order». It is thus redirected to the payment area of the CIC bank. The customer selects his payment.

7) MAIL ORDER CONFIRMATION

In the days following the confirmation of the order and payment, and after checking it, the customer receives a summary e-mail command.

8) MONITORING ORDER

At any time, the customer who has placed an order can obtain information on the order progress by visiting the «Manage My Account» «My orders». If the Customer wishes to obtain additional information, we invite you to contact us by mail at contact@gantois.com or phone 03.29.55.21.43 Monday to Friday from 8:30 to 11:30 and 13:30 to 17:30.

9) PROMOTIONAL CODES

Gantois Industries offers regular special offers and great discounts applying to one or more products. Discount codes are intended either for a particular user, or to all clients. They are communicated to clients by email or are directly visible on the homepage www.gantois.com. They can only be used once and must be given at time of order validation in the field provided for this purpose. Only after validating that the total price including VAT of the order is updated based on the reduction granted by the code.

10) PROMOTIONS

Promotions are visible on the site by any user and are accessible during a defined period.

11) INTELLECTUAL PROPERTY

The User agrees not to reproduce and / or use trademarks and logos displayed on the Site, as well as modify, copy, translate, reproduce, sell, publish, exploit and disseminate in a digital format or another, all or some of the information, text, photos, diagrams, videos and information on the Site, which constitute works under the provisions of Article L112-1 of the code of the property Intellectuelle.La violation of these provisions subjects the offender and all persons responsible for criminal and civil penalties provided by law.

12) CHANGES TERMS

Gantois Industries reserves the right to adapt or modify at any time these Terms and Conditions.

