



Personal data protection policy of the GANTOIS INDUSTRIES website

Gantois Industries, in its capacity as data controller, attaches great importance to the protection and respect of your privacy. The purpose of this policy is to inform you, in accordance with **Regulation No. 2016-679 of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (hereinafter referred to as the "Regulation")**, of our practices regarding the collection, use and sharing of information that you may provide to us through our www.gantois.com website.

The purpose of this policy is to inform you about the categories of personal data we may collect or hold about you, how we use it, who we receive it and with whom we share it, how long we keep it and how we protect it, and the rights you have over your personal data.

This policy mainly concerns **individual Clients and natural persons representing legal entities** in accordance with the scope of the Regulation on the Protection of Personal Data.



SCOPE

This policy applies to all Customers' personal information collected when they connect via the Gantois Industries www.gantois.com website (hereinafter the "**Gantois Industries Website**", "**our website**").

DATA CONTROLLER AND DATA PROTECTION OFFICER (DPO)

Gantois Industries is the data controller. The data controller has appointed a Personal Data Protection Officer (DPO) whom you can contact to exercise your rights: By e-mail dpo@gantois.com or at the postal address **25, rue des 4 frères Mougeotte, BP 307, 88105 SAINT-DIE-DES-VOSGES Cedex**.



CATEGORIES OF PERSONNEL DATA AND PURPOSE OF PROCESSING

1. DATA COLLECTED

The data we collect depends on your action on the site. We collect the following data, depending on how you browse our website:

Creation of a Customer account: login, surname, first name, country, email address, postal address, telephone number,

Payment of the purchase: surname, first name, country, e-mail address, telephone number, billing and delivery address,

Contact form: name, surname, email address, telephone number.

When you make your payment, your bank details are entered into our bank's payment module (**CIC**). Your data will not be passed on to us. We just receive the information that you have successfully paid for your order. The privacy policy that applies to this data is that of the [CIC Personal Data Protection Policy | CIC](#).

When you access LinkedIn from our website, once you are on this platform, LinkedIn's policy [applies](#).

2. PURPOSES AND LEGAL BASIS

We use the Data we collect to:

Finalités	Base légale
- Creating a Customer Account	- On the basis of pre-contractual measures
- The purchase of an item for sale on the site.	- On the basis of the performance of a sales contract
- The contact form	- Legitimate interests of the organization

3. Profiling and Selling Data

None of the personal data processed by **Gantois Industries** is used to profile its Clients.

Profiling is any form of automated processing of personal data consisting of using such personal data to evaluate certain personal aspects relating to a natural person, in particular to analyse or predict elements relating to work performance, economic situation, health, personal preferences, interests, reliability, behaviour, etc. the location or movements of that natural person.

Gantois Industries does not sell any personal data collected.



COOKIES

A cookie is a small file stored by a server in a user's terminal (computer, phone, etc.) and associated with a web domain (i.e. in most cases with all the pages of the same website). This file is automatically returned on subsequent contacts with the same domain.

For some cookies the user's consent is required, these are the optional cookies. Necessary cookies allow you to access the website and have a functional interface, they are exempt from your consent and are deposited automatically.

Our site only uses cookies that are strictly necessary for your browsing and use of the site, and which only allow us to improve our services.

Cookie name	Category	Purposes	Retention periods
PHPSESSID	Necessary	Allows the user to log in to the website. Allows the user to have a personal space allowing the management of his account, a shopping cart and his orders	The entire duration of the session
<u>_PK.id1.5e29</u>	Necessary	Intended for statistics of visits to the site via the Matomo tool	13 MONTHS
<u>_PK-ses1.5e29</u>			30 min

➔ RECIPIENT OF THE DATA

1- COMPANY GANTOIS INDUSTRIES

The company uses the aforementioned data to create your online account, to carry out the terms of the sales contract concluded between the parties (invoice, delivery, etc.) and to manage the commercial relationship (after-sales services, newsletter).

1. Authority and/or public body

In accordance with the regulations in force, the Data may be transmitted to the competent authorities upon request and in particular to public bodies, court officers, ministerial officers, bodies responsible for carrying out debt collection, exclusively to meet legal obligations, as well as in the case of the search for the perpetrators of offences committed on the Internet.

2- DATA TRANSFERRED TO THIRD PARTIES

Our website is hosted by:

AppMobile
395-397 CHEMIN DE LA CARTONNERIE

88100 SAINTE-MARGUERITE

Directeur : M. LEVICES Jose

SIREN : 814899761



DATA RETENTION

Your Data will not be kept for longer than is strictly necessary for the purposes pursued as set out in this policy, in accordance with the Regulations and applicable laws.

Online Customer Account Creation Data

- Keep for the entire duration of the use of the account.
- Delete **2 years** after the last login.

Except for Clients with an account with us.

Execution of the sales contract (surname, first name, billing address, invoice)

- Delete **3 years** after the end of the business relationship on the website's database.

Except for Clients with an account with us.

Management of the commercial relationship/prospecting (email address, telephone number)

- Keep for the entire period during which the Client gives consent.
- Delete **2 years** after the last contact with no response from the customer.

Except for Clients with an account with us.

Application data

No application data is stored on the website's database. However, at the express request of the candidate, the application data may be kept for 2 years.

When the retention periods expire, your data will be deleted.



TRANSFER OF DATA OUTSIDE THE EUROPEAN ECONOMIC AREA

Gantois Industries does not transfer any of its Customers' data in the context of commercial partnerships outside the territory of the European Union.

The Gantois Industries site is hosted in a data center in Canada. However, all the rights of data subjects are respected under the General Data Protection Regulation. Canada benefits from an adequacy decision issued by the European Data Protection Authority with respect to processing carried out in the context of commercial activities. The framework in which we find ourselves.



DATA SECURITY

From a technical and organisational point of view, we take the necessary measures to prevent unauthorised access, alteration, disclosure, loss or destruction of your data.

It is important that you maintain the confidentiality of your usernames and passwords in order to prevent unauthorized use of your account.



WHAT ARE YOUR RIGHTS AND HOW CAN YOU EXERCISE THEM?

Under the General Data Protection Regulation (GDPR), you have the rights set out in Articles 15 to 21 of the GDPR. So you have:

- **A right of access and information:** you have the right to be informed in a concise, transparent, intelligible and easily accessible manner about how your Data is processed. We have developed this policy to meet this demand.
- **A right to rectification:** you have the right to obtain the rectification of inaccurate Data concerning you. You also have the right to complete incomplete Data about you, by providing a supplementary statement.
- **A right to restriction of processing:** in some cases, you have the right to obtain the restriction of processing on your Data if you justify a particular reason.
- **A right to data portability:** you have the right to receive the Data you have provided to us, in a structured, commonly used and machine-readable format, for your personal use or to transmit it to a third party of your choice. This right only applies when the processing of your Data is based on your consent, on a contract and this processing is carried out by automated means. You may only exercise this right within the limits of the retention periods set out above.

- **A right to object to processing:** you have the right to object at any time to the processing of your Data for processing based on our legitimate interest, and for commercial prospecting purposes. This is not an absolute right and we may, for legal or legitimate reasons, refuse your objection request in accordance with Article 21(1) of the GDPR.

- **The right to withdraw your consent at any time:** you may withdraw your consent to the processing of your Data where the processing is based on your consent. The withdrawal of consent does not affect the lawfulness of processing based on consent carried out prior to such withdrawal.

- **The right to lodge a complaint with a supervisory authority:** You have the right to contact your data protection authority to complain about our personal data protection practices.

- **The right to give instructions regarding the fate of your data after your death:** You have the right to give us instructions regarding the use of your Data after your death.

To exercise these rights, you can contact our DPO at the following addresses:

- **E-mail :** dpo@gantois.com
- **Address:** 25, rue des 4 frères Mougeotte, BP 307, 88105 SAINT-DIE-DES-VOSGES Cedex).

If we find it necessary, we will require proof of your identity in order to exercise these rights.



CHANGES TO OUR PRIVACY POLICY

Gantois Industries reserves the right to change its privacy policy.

April 2024